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OBL:HO:SEC:00:

BSE Limited Corporate Relation Department 1st Floor, New Trading Ring Rotunga BuildingPhiroze Jeejeebhoy Towers Dalal Street, Mumbai - 400 001 New Delhi : 28.01.2021

National Stock Exchange of India Ltd. Exchange Plaza, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (E) Mumbai-400 051

Stock Code - 530365

Stock Code: ORIENTBELL

#### SUB: <u>INVESTOR PRESENTATION FOR THE QUARTER AND NINE MONTHS ENDED</u> <u>31.12.2020.</u>

Dear Sir/ Madam,

In continuation of our letter dated 27.01.2021, regarding Schedule of Investor Conference call on Unaudited Financial Results for 3rd quarter and nine months ended December 31, 2020 to be held on January 29, 2021 at 3:30 PM (IST), please find attached Investor Presentation of Orient Bell Ltd. highlighting the performance of the Company during the quarter and nine months ended on 31<sup>st</sup> December, 2020

This information will be available on the Company's website i.e. www.orientbell.com. We request you to kindly take the above information on record.

Yours faithfully,

for Orient Bell Limited

Yogesh Mendiratta 38

Company Secretary & Head - Legal

Encl: as above

**Orient Bell Limited** 

CORPORATE OFFICE: Iris House, 16 Business Centre, Nangal Raya, New Delhi – 110 046, India. Tel.: +91 11 4711 9100 REGD. OFFICE : 8 Industrial Area, Sikandrabad – 203 205 (U.P.) India. Tel.: +91 5735 222 203 / 222 / 424, +91 81910 04575 / 76, Fax: +91 5735 222 642 E-mail:customercare@orientbell.com, Website: www.orientbell.com CIN: L14101UP1977PLC021546



# Shape Up Scale Up

Investor Presentation Q3 & 9MFY21



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- 02 | The journey of shaping-up
- 03 | Next phase: scaling-up
- 04 Historical financial performance

# Overview and Q3 & 9MFY21 Highlights



### **OrientBell Limited – a leading manufacturer of tiles**

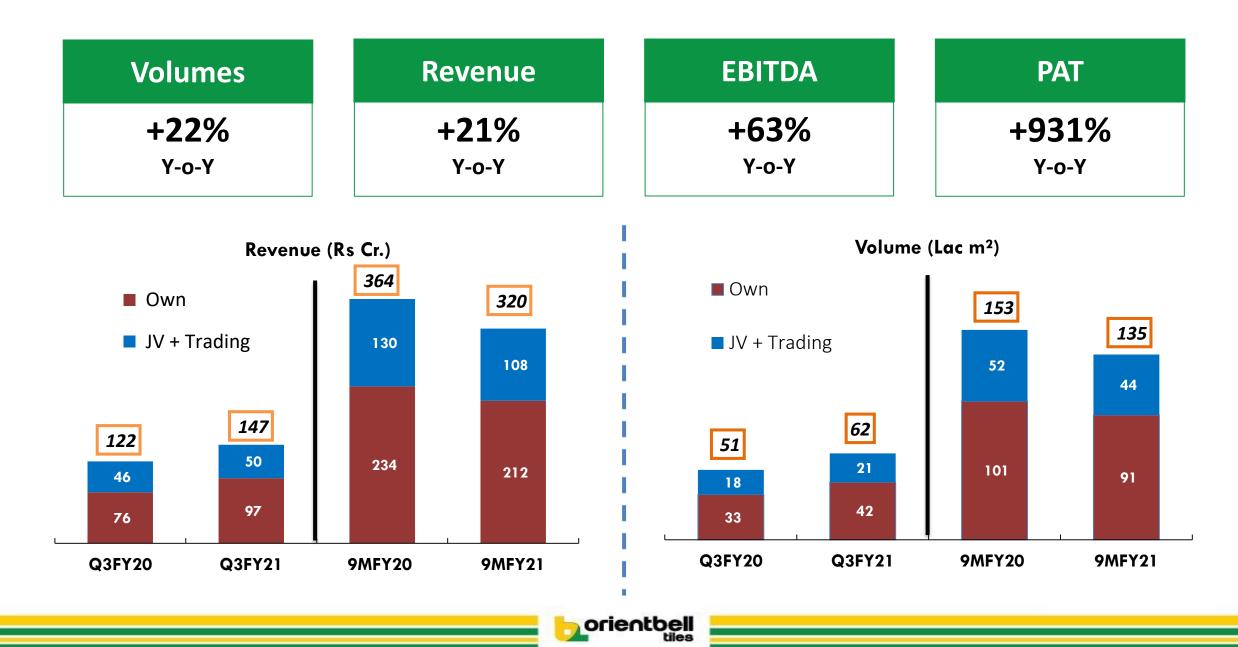


### A Time tested pedigree

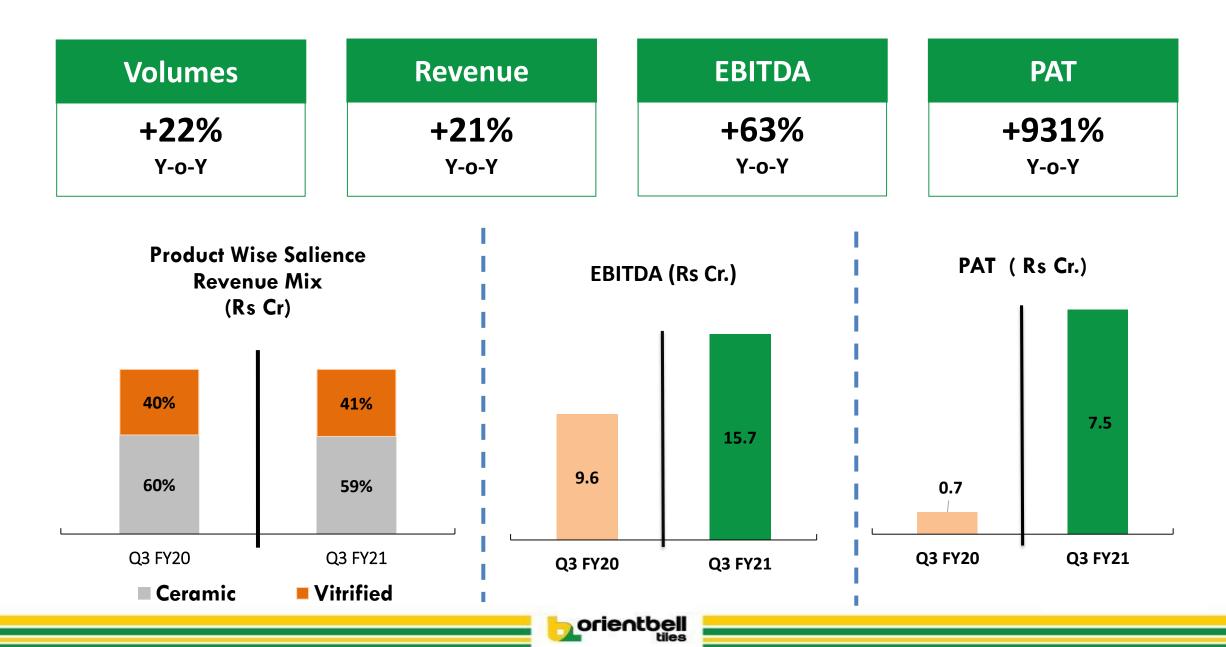
| Setting the foundation   | Marching ahead  | Growth   | Shaping up and consolidation   | Well placed to scale up   |
|--|---|--|--|---|
| 1977-05  | 2006-10   | 2010-16  | 2017-19  | 2020  |
| <ul> <li>1977 –<br/>Incorporated as a public<br/>limited company.</li> <li>1993 –<br/>Mr. M.K. Daga, veteran tile<br/>technologist takes over the<br/>management.</li> <li>2000 –<br/>1st bonus for shareholders<br/>in the ratio of 1:1.</li> <li>2004 –<br/>Accredited with ISO<br/>9001:2000 and OHSAS<br/>18000:1999.</li> <li>2005 –<br/>1st Franchisee Orient Bell<br/>Tile Boutiques (OBTB).</li> </ul> | <ul> <li>2007 –</li> <li>Achieves turnover of 200 crores.</li> <li>2nd Bonus for shareholders issued in the ratio of 5:4.</li> <li>2008 – <ul> <li>1st Indian manufacturer to hire a European as Chief Product &amp; Solution Designer.</li> <li>2009 –</li> <li>Enters the luxury home decor segment.</li> <li>Records the highest profit growth in the industry.</li> </ul> </li> <li>2010 – <ul> <li>Acquires Bell Ceramics.</li> <li>Company owned OBTB launched in Delhi.</li> </ul> </li> </ul> | <ul> <li>2011 –</li> <li>Awarded Power Brand Status.</li> <li>Company owned OBTB Launch in Kolkata.</li> <li>2012 –</li> <li>Merger completed with Bell Ceramics; renamed to Orient Bell Ltd.</li> <li>2013 –</li> <li>OBL files 4th patent (Pending Registration).</li> <li>2015 –</li> <li>Received ISI mark at Sikandrabad unit.</li> <li>2016 –</li> <li>Company owned OBTB launched in Chennai.</li> <li>1st JV set up in Morbi.</li> </ul> | <ul> <li>2017 –</li> <li>New brand identity.</li> <li>100th OBTB launched.</li> <li>EY engaged to develop performance enhancement blueprint.</li> <li>2018 –</li> <li>New CEO &amp; CXO team.</li> <li>New line at Sikandrabad (MF-4) to manufacture GVT.</li> <li>2019 –</li> <li>Revamped organization, new products, rationalized costs, improved customer connect, started digitization, branding, displays &amp; optimized working capital.</li> <li>KPMG engaged for plant Operations Review.</li> </ul> | <ul> <li>Appointed SRBC for GST<br/>Audit.</li> <li>Digitization helps navigate<br/>Covid.</li> <li>Stakeholder engagement.</li> <li>No loan moratorium.</li> <li>Manufacturing starts in<br/>June.</li> <li>350+SKU launched.</li> <li>6% revenue growth in Q2</li> <li>Restarted dormant<br/>manufacturing line in Q3<br/>(MF-2).</li> <li>54 new OBTBs in Q2 &amp; Q3.</li> <li>Sales branches up by 20%<br/>and State Head/ZH by<br/>50%.</li> <li>Net Debt free &amp; strong<br/>cash flow.</li> </ul> |



### Q3FY21 consolidated financial highlights



### Q3FY21 consolidated financial highlights



### **Operational highlights of Q3**

| People         | <ul> <li>Sales force increased by 10%. Teeth to tail ratio improves to 2.3 : 1.</li> <li>3 virtual Townhalls, 2 R&amp;R &amp; 2 Digital Events- YTD.</li> <li>Close to 11000 People Hours spent in L&amp;D- YTD.</li> <li>Salary cuts rescinded from October.</li> <li>Zero accidents.</li> </ul> |
|----------------|---|
| Product        | <ul> <li>Identifying and filling up profitable portfolio gaps.</li> <li>350+ SKUs launched in Q2 found increasing acceptance with CPs.</li> <li>Front-line sales force incentives, Display efforts, Marketing Efforts ensured wide distribution.</li> </ul>                                       |
| Brand Building | <ul> <li>Brand investments increased : +2% of topline (~1.8X of Q2FY21 spend).</li> <li>New Campaigns Launched - #Karon Rishton Ko Renovate AND #Bye Bye 2020 with ~3.5+ million views.</li> <li>New online series "Icons of Creativity" - 5 episodes and 2 million views (YTD).</li> </ul>       |
| Manufacturing  | <ul> <li>Rebalancing &amp; debottlenecking of lines continues.</li> <li>Customer Delight initiatives on Quality &amp; service levels launched.</li> <li>Tight focus on costs.</li> </ul>  |
| Process        | <ul> <li>Adoption of Digital tools by employees and Channel partners speeding up.</li> <li>New versions of Channel partner App and Sales executive app launched.</li> <li>Transport management system launched at Sikandrabad unit.</li> </ul>  |
| Customer       | <ul> <li>Building focus on Architect &amp; Influencer segments with 29 new OBTB launched in Q3.</li> <li>Displays in existing OBTB refreshed.</li> </ul>  |



### **Consolidated Abridged Income statement**

| (De Creree)                          |         | Quarter Ende | d      | Nine Month Ended |         |         |  |
|--------------------------------------|---------|--------------|--------|------------------|---------|---------|--|
| (Rs. Crores)                         | Q3 FY20 | Q3 FY21      | Y-o-Y  | 9M FY20          | 9M FY21 | Y-o-Y   |  |
| Revenue from Operations              | 122.0   | 147.9        | 21.2%  | 365.5            | 321.0   | -12.2%  |  |
| Other Income                         | 1.1     | 0.5          | -57.0% | 3.0              | 1.3     | -56.7%  |  |
| Operating Expenses                   | 113.5   | 132.6        | 16.8%  | 344.2            | 304.7   | -11.5%  |  |
| EBITDA*                              | 9.6     | 15.7         | 63.5%  | 24.3             | 17.5    | -27.9%  |  |
| EBITDA Margin%*                      | 7.9%    | 10.7%        | 2.9%   | 6.7%             | 5.5%    | -1.2%   |  |
| Depreciation and Amortisation        | 6.3     | 5.1          | -18.7% | 15.3             | 15.2    | -0.8%   |  |
| EBIT                                 | 3.4     | 10.6         | 216.0% | 8.9              | 2.3     | -74.5%  |  |
| Interest and Financial Charges       | 2.6     | 1.2          | -51.9% | 6.6              | 4.5     | -31.4%  |  |
| Share of profit/(loss) of Associates | 0.3     | 0.4          | 21.7%  | 0.6              | 0.4     | -29.6%  |  |
| Profit Before Tax(PBT)               | 1.1     | 9.8          | 759.7% | 2.9              | (1.8)   | -162.2% |  |
| PBT Margin %                         | 0.9%    | 6.6%         |        | 0.8%             | -0.6%   | -1.4%   |  |
| Tax Expenses                         | 0.4     | 2.3          | 461.0% | 1.0              | (1.2)   | -231.4% |  |
| Profit After Tax(PAT)                | 0.7     | 7.5          | 931.0% | 2.0              | (0.6)   | -129.1% |  |
| PAT Margin %                         | 0.6%    | 5.1%         | 4.5%   | 0.5%             | -0.2%   | -0.7%   |  |

• Topline Growth +21% y-o-y on back of successful implementation of strategic initiatives.

• EBITDA Margin of 10.7% aided by higher volumes, lower fuel costs & cost control.

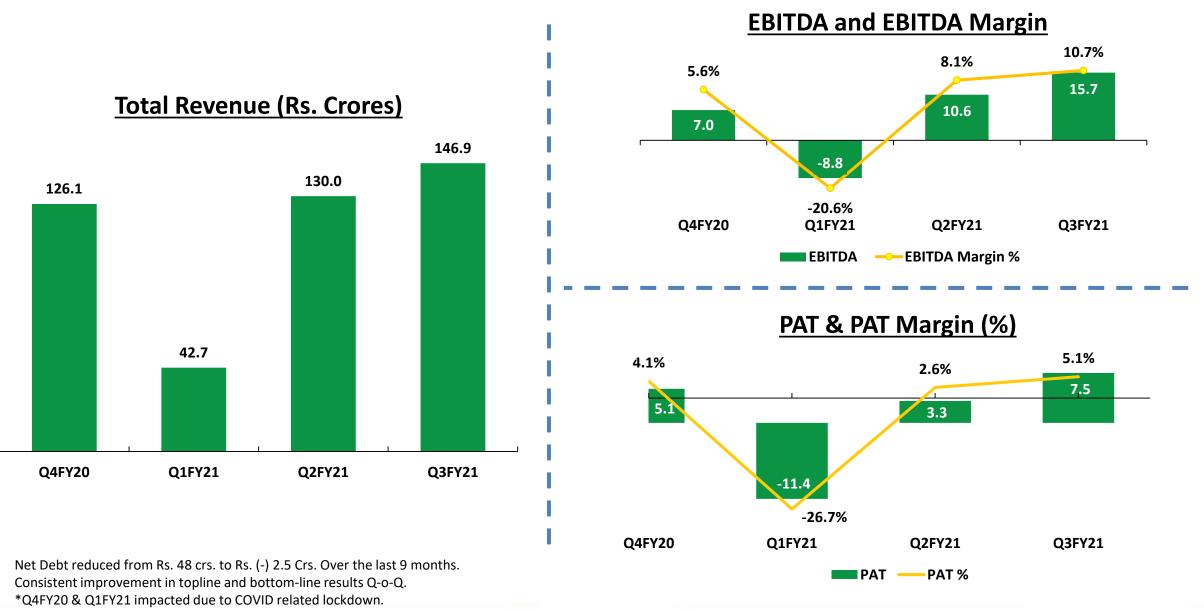
Excluding the impact of one-time adoption of IND AS 116 "Lease Accounting" in Q3FY20, on a L-f-L basis EBIDTA margin improved by 4%
 - from 6.7% in Q3FY20 to 10.7% in Q3FY21.

\*Q4FY20 & Q1FY21 impacted due to lockdown post COVID.

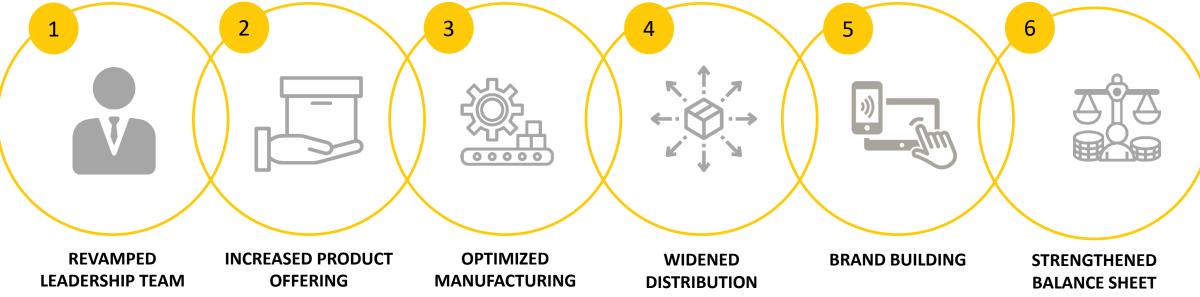
### Journey of shaping-up



### **Consolidated Financial comparison for last 4 quarters**



### **Key Strategies driving "Shaping Up"**



Team with diverse experience focused on building sustainable competitive advantages.

New categories to fill portfolio gaps & revamp existing categories with new designs.

Major improvements in manufacturing costs and Quality.

Focus on new products & Customer delight.

# **NETWORK**

Empaneled new channel partners, opened new boutiques and widened our market presence pan-India.

**Building awareness** and consideration thru digital.

Award winning website and Tools launched to assist customers in buying tiles.

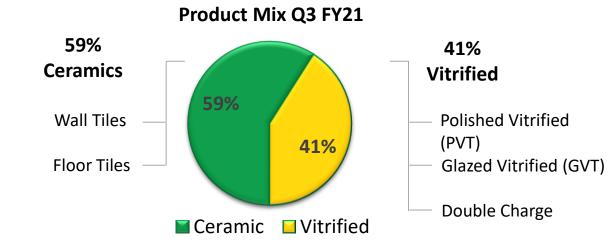
Brought down debt significantly and optimized working capital to industry leading levels.

### Revamped leadership team with diverse experience

Reorganization of top-level management poised to lead the company into new phase of sustainable growth Leaders with a mix of strategic focus, deep customer understanding and ability to execute.

| Aditya Gupta<br>Chief Executive Officer<br>30 years of multi- functional experience in industry leading<br>companies, Previously worked with UB Spirits, Bharti Airtel,<br>Reliance Communications & TATA Group.      | Joined<br>in March<br>2018    | Joined In<br>April<br>2004  | Anil Agarwal<br>Chief Operations Officer<br>34+ years of experience in the ceramics industry<br>Has been a part of the OBL team for 16+ years, previously<br>worked with Somany Ceramics & Vrundavan Ceramics.         |
|---|-------------------------------|-----------------------------|--|
| Himanshu Jindal<br>Chief Financial Officer<br>18+ years of experience in leading finance roles<br>Previously worked with Heidelberg cement, Cipla, Cargill,<br>Pfizer and most recently, as the CFO at Den Networks.  | Joined<br>in December<br>2018 | Joined<br>In July<br>2018   | Alok Agarwal<br>Chief Marketing Officer<br>23+ years of experience in leading marketing roles<br>Previously worked with Unilever, GSK Consumer Healthcare,<br>SaraLee and Ebay India.                                  |
| Ajay Srivastava<br>Chief Human Resources Officer<br>26+ years of experience in human resource management<br>Previously worked with PepsiCo, ITC Limited, Dainik Jagran,<br>and most recently as Head of HR at Baxter. | Joined<br>in June<br>2019     | Joined<br>in August<br>2018 | <b>Pinaki Nandy</b><br><b>Chief Sales Officer</b><br>25+ years of experience in leading sales roles<br>Previously worked with Vodafone and Cadbury and, as<br>Business Head – Philippines and Bangladesh at AkzoNobel. |
| Hired 160+<br>During Covid-19   | Attr                          | Linployee                   | ance Linked Employees Stock<br>Recognition Options (ESOP)  |

#### **Product Portfolio- A Structured Approach** 2



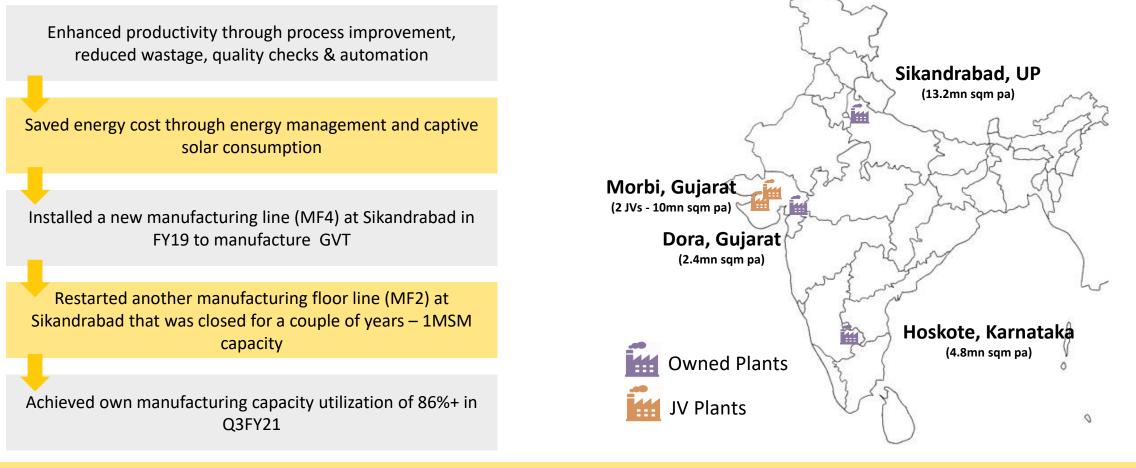


CERAMIC

- 8 New Product Ranges in last 2 years– 12% + of sales.
- Market research to select designs.
- ✓ Solution based strategy Germfree tiles 5% of sales.
- ✓ Focus on High Value.
- Innovative Tiles (patent pending).
  - Germ-free tiles: specially formulated glaze with antimicrobial treatment.
  - Anti-viral Tiles: These tiles restrict the spread of viruses on the surface and kill more than 99% of the viruses in 2 hours.
  - Anti-Static Conductive Tiles: Specifically designed for data centres and other places with sensitive electronic equipment, these tiles conduct static electricity preventing potentially dangerous electric sparks.
  - **Forever tiles:** High abrasion, scratch and stain resistant.
  - **Cool tiles:** Lowers building temperature.

### Revamping manufacturing to improve competitive advantage

3 own manufacturing plants + 2 JV plants with a capacity of 30 million sq meters p.a spread across India.



Modernization of wall line at Sikandrabad (MP1) announced by Board in Jan-21 – total capex <Rs. 10 Crores increasing from 2.1 MSM to 2.8 MSM from mid-FY22

# Enhancing Distribution Reach & Effectiveness

**3,000+** SKUs 2,000+ Channel Partners

217

Orient Bell Tile Boutiques



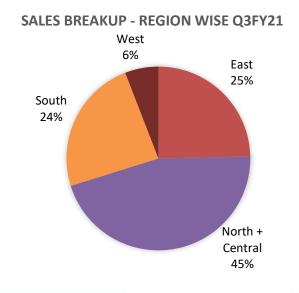
#### **Improved Distribution & Channel engagement**

- CXO led meetings with channel partners to establish connect, resolve issues and identify growth opportunities.
- Project to add new Channel Partners 12.5% of sales in FY21.
- Empowered channel partners with digital tools to track SKU wise stock, Order status & Invoice details for ease of business.
- Working on connect with architects & Interior designers with a unique solution-based approach.

#### Focus on displays

- Launched 3 partnership models to strengthen chain of signature showrooms (OBTB).
- 54 Orientbell Tile Boutiques (OBTB) added in FY21- more to come.
- Refreshed existing OBTB displays with New category & HVP focus.
- OBTB focused digital tools to enhance customer experience.
- Increased depth in the market, including tier 2 & 3 cities.
- Digital lead generation model to increase OBTB footfalls.







#### **Build Brand awareness and Preference 5**a

Consumers today spend more time on their mobiles than on TV. Our brand-building approach is to meet  $\checkmark$ consumers where they are with content that they can engage with.

#### REWS - LONG COPY - INDUSTRY SPEAK - PORTFOLIO BETV BE CLASSIC BI MARKETING + ADVERTISING + DIGITAL + MEDIA + SPOTT AWARDS 2020 + SE CELEBRATING 30 YEARS + 5 Marketing & Advertising News / Latest Marketing & Advertising News / Marketing Brands celebrate Republic Day with social campaigns

Fram releasing thought-provoking campaigns to unveil contests, companies are engaging with the consumers with the motive of cherishing the significance of the day along with presenting the brand itself as a part of moment marketing ...

Namit Singh Sengar • ETBrandEquity • Updated: January 26, 2020, 17:51 IST

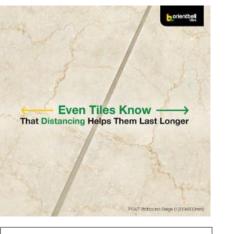
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BRANDEQUITY.com

From The Economic Time

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▲ NEWS ~ LONG COPY ~ MARTEQUITY PORTFOLIO BE+ BRAND SOLUTIONS ~ MARKETING + ADVERTISING + DIGITAL + MEDIA + LOVE RUNS DEEP + BUSINESS OF BRANDS + PEOPLE Marketing & Advertising News / Latest Marketing & Advertising News / Advertising

#### Orientbell Tiles bids farewell to 2020 in new campaign

The campaign is an ode to people's homes that kept them safe during the year... ETBrandEquity . December 21, 2020, 13:28 IST

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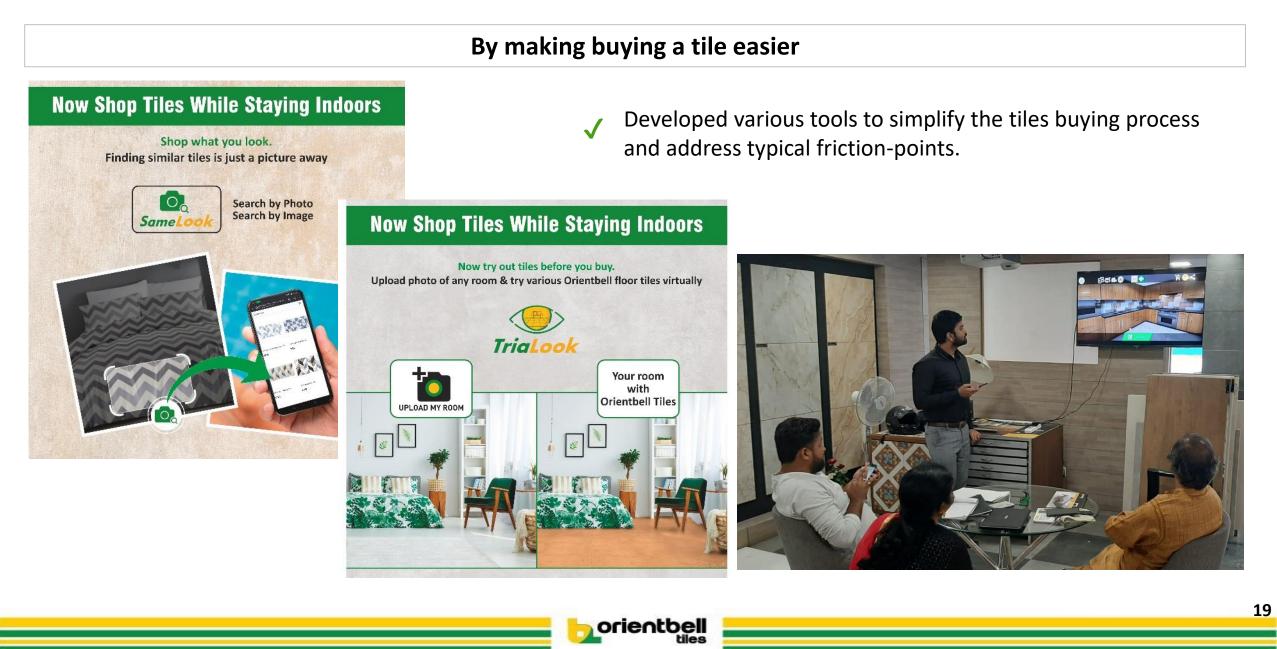
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KCA SQUAD



Orientbell Tiles, the tile manufacturing company, has launched a new campaign titled #ByeBye2020 - showing gratitude to our homes for keeping us safe and being the space to be free during the most uncertain times of the

### **Build Brand awareness and Preference**



#### **2020: Recognition of our Approach 5**c

### **Best Website of the Year**



Awarded By: Realty+

#### **Best omni-channel Model**



Awarded By: Future of Retail (3<sup>rd</sup> Edition)

orientbell

### **Google Case Study**

making an example out of our best practice

#### Case Study

Utilizing Frequency Booster to build Re-engagement sufficiency for **Orientbell Tiles** 



Orientbell Tiles



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#### The challenge The brand identified Impression frequency as one the major pillars of driving awareness across their target markets, for which Trueview Instream

campaigns were able to deliver an average of 3.9. Their studies indicated that a minimum Impression Frequency of 8 was needed in order to achieve Recall efficiencies for their TG

#### The approach

Creating an A/B test, the brand compared performance from Remarketing campaigns and Ad sequencing campaigns, to campaigns enabled with the Frequency Booster feature to understand which delivered a better frequency/user, alongside driving better VTR and engagement. The brand also looked to understand the impact this had on the Search behaviour of their TGs in specific markets vs their control group.

#### The Result

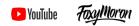
Post implementing frequency booster Orientbell saw a 4x increase in Impression frequency and a 20% improvement in brand search queries in targeted locations

### **2**x

Increase in impression View Frequency frequency

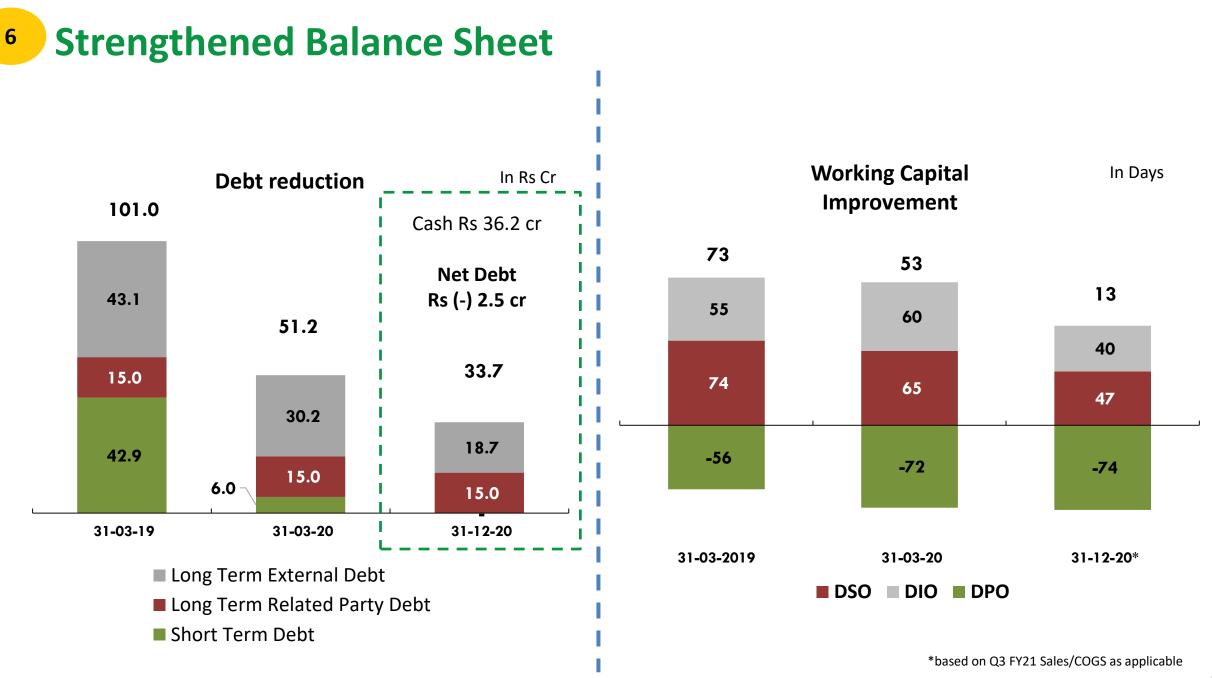
"Ad sequencing & Frequency Booster feature has helped us in driving both brand awareness and consideration - even among semi-urban & rural markets."

Robin Samuel Shelton Head - Digital Marketing, Orientbell Limited



20% **4**x

Increase in Increase in Brand Searches



### Next phase: scaling-up



### Scaling-up strategy for accretive value creation

#### Focus on 4 pillars to build customer preference for OBL

#### People

- Retention of key talent.
- Performance linked incentives for KMPs.
- Learning and development.
- Strengthening sales force new branches & augmenting frontline team.
- Safety and health measures.
- Company wide Reward & recognition program.
- Employee Engagement.
- Develop tools to enhance productivity.

#### **Distribution & Display**

- Add Orient Bell tile boutiques in focus geographies.
- Enhance distribution reach- New Channel partners and Category penetration in existing Channel.
- Enhance penetration with leading Builders.
- Build preference for OBL in the Architect & Interior Designer community with state of art tools.
- Target weak markets.

#### **Product & Service**

- Capture customer feedback and changing trends to differentiate portfolio.
- Increase categories from own manufacturing to provide a one stop shop for Channel.
- Premiumization of portfolio, increase in vitrified %.
- Relentless Quality focus.
- Ensure ease of doing business with OBL by improving service levels and transparency.

#### **Digitally enabled Brand**

- Aggressive brand building investments with focus on Digital to track ROI of efforts.
- Engage customers with an awardwinning website that enables Tile discovery & selection.
- Integrate online Lead generation with offline sales channel to build secondary sales.
- Project tracking tools to ensure systematic follow ups.
- Strengthen adoption of tools for Tile visualization & presentation.

We are focusing on building relationships with Retail & Institutional stakeholders aided with tools to remove friction in the buying process.



### **Recent sector trends to support growth**

| Improving<br>domestic demand | <ul> <li>Positive impact of falling home loan rates and reduction in trust deficit.</li> <li>Covid-19 has increased demand for home improvements &amp; preference for bigger homes.</li> <li>Trend of governments providing relief to realty sector.</li> </ul> |
|------------------------------|---|
|                              |   |
|                              | <ul> <li>Global customers are looking at countries besides China.</li> </ul>  |
| Morbi<br>manufacturers       | <ul> <li>GCC exports continue unabated despite ADD imposition in Jun'20 largely attributed to Morbi's growing<br/>competitiveness, particularly in the ceramic wall and lower format GVT segment.</li> </ul>  |
| focused on exports           | <ul> <li>US imposition of ADD on China (~200%+); US has now become the second largest export destination for<br/>Morbi after GCC. Exports to UK and Europe also gaining strong traction.</li> </ul>   |
|                              |   |
|                              | Channel partners prefer large branded players due to assured and faster supplies.   |
| Organized players            | <ul> <li>Reduced discounting.</li> </ul>  |
| gaining share in             | <ul> <li>Better compliance on GST improving competitiveness of branded players.</li> </ul>  |
| domestic market              | Increase in Gujarat gas pricing has reduced price gap between Morbi and branded players.  |
|                              | <ul> <li>OBL dependence on Morbi is the lowest amongst branded players.</li> </ul>  |



### **Ensure sustainable and responsible growth**

### **Protecting environment Contributing to society** Sponsored 175+ number of Schools to Reduced water consumption by support education through our CSR rainwater harvesting. programmed Zero Waste and water discharge manufacturing facilities Solar PPA executed for Hoskote Location. Planted 1500+ trees YTD FY21 Won the "Certificate of Merit" in National Energy Conservation Award' 2016 organized by Ministry of Power for saving Power and Fuel Consumption, PERIODIC TABLE OF THE ELEMENTS Member of Indian Green **Building Council, GRIHA**

#### **Responsible governance**

Experienced Board of directors.

**Empowered senior leadership** team that have oversight and head dedicated departments





Cu Zn

orientbell

Organization wide Code of Conduct that reflects the company's principles

Continuous stakeholder engagement promoting transparency – Shareholder communications/ Employee townhalls, transparent Vendor ecosystems



ISO 14001:2015 Certified, global Recognition for enviornment friendly industrial company

Historical Financial performance



### Historical consolidated profit & loss statement

| (Rs. Crores)                         | FY18  | FY19  | FY20  |
|--------------------------------------|-------|-------|-------|
| Revenue from operation               | 648.0 | 571.1 | 492.3 |
| Cost of Goods Sold                   | 287.7 | 256.7 | 236.3 |
| Employee Benefit Expense             | 76.1  | 75.7  | 73.6  |
| Other Expenses                       | 237.1 | 201.8 | 156.4 |
| Total Operating Expenses             | 600.8 | 534.1 | 466.2 |
| EBITDA                               | 47.2  | 37.0  | 26.1  |
| EBITDA margin                        | 7.3%  | 6.5%  | 5.3%  |
| Other Income                         | 2.4   | 1.9   | 5.3   |
| Interest                             | 7.3   | 8.7   | 8.1   |
| Depreciation                         | 15.0  | 16.5  | 20.6  |
| Share of profit/(loss) of Associates | -0.2  | 0.4   | 0.3   |
| Exceptional Item                     | 20.3  | -     | -     |
| PBT                                  | 47.3  | 14.1  | 2.9   |
| Tax Expenses (Credits)               | 7.3   | 4.8   | -4.2  |
| ΡΑΤ                                  | 40.0  | 9.3   | 7.1   |
| PAT Margin                           | 6.2%  | 1.6%  | 1.4%  |

### **Consolidated balance sheet**

| (Rs. Crores)                          | Sep'20 | Mar'20 |
|---------------------------------------|--------|--------|
| Share Capital                         | 14.3   | 14.3   |
| Reserves                              | 218.1  | 225.3  |
| Shareholders' Funds                   | 232.4  | 239.6  |
| Long Term Borrowings                  | 28.1   | 33.4   |
| Lease Liabilities                     | 7.0    | 7.9    |
| Other Long Term Financial liabilities | 10.9   | 10.5   |
| Deferred Tax Liabilities              | 18.5   | 22.0   |
| Long Term Provisions                  | 1.6    | 1.5    |
| Total Non-Current Liabilities         | 66.1   | 75.2   |
| Trade Payables                        | 82.7   | 77.3   |
| Lease Liabilities                     | 2.0    | 2.2    |
| Other Current Liabilities             | 16.1   | 19.4   |
| Short Term Provisions                 | 0.5    | 0.4    |
| Short Term Borrowings                 | -      | 6.0    |
| Total Current Liabilities             | 101.2  | 105.3  |
| Total Liabilities                     | 399.8  | 420.2  |

| (Rs. Crores)             | Sep'20 | Mar'20 |  |
|--------------------------|--------|--------|--|
| Fixed Assets incl. CWIP  | 218.1  | 225.5  |  |
| Right-of-use assets      | 7.0    | 7.9    |  |
| Non-Current Investments  | 7.0    | 7.0    |  |
| Other Non Current Assets | 4.5    | 4.0    |  |
| Total Non-Current Assets | 236.5  | 244.4  |  |
| Inventories              | 59.4   | 80.6   |  |
| Trade Receivables        | 67.8   | 86.9   |  |
| Cash and Bank            | 32.5   | 3.0    |  |
| Other Current Assets     | 3.6    | 5.3    |  |
| Total Current Assets     | 163.2  | 175.8  |  |
| Total Assets             | 399.8  | 420.2  |  |

### Thank You

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CAPITAL

