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BSE Limited Corporate Relation Department 1st Floor, New Trading Ring Rotunga BuildingPhiroze Jeejeebhoy Towers Dalal Street, Mumbai - 400 001 New Delhi : 13.05.2021

National Stock Exchange of India Ltd. Exchange Plaza, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (E) Mumbai-400 051

Stock Code - 530365

Stock Code: ORIENTBELL

### SUB: INVESTOR PRESENTATION FOR THE QUARTER AND FINANCIAL YEAR ENDED 31.03.2021.

Dear Sir/ Madam,

Please find enclosed herewith Investor Presentation of Orient Bell Ltd. highlighting the performance of the Company during the quarter and financial year ended on 31st March, 2021.

Kindly take the same on record.

Yours faithfully,

for Orient Bell Limited

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Yogesh Mendiratta Company Secretary & Head - Legal

Encl: as above

## Shape Up Scale Up

Investor Presentation Q4 & 12MFY21



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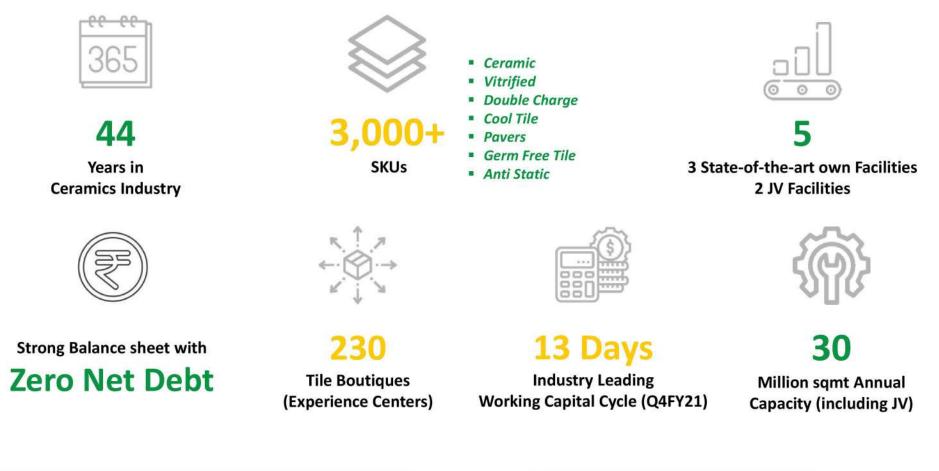
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- 02 | The journey of shaping-up
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## **Overview and Q4 &** 12MFY21 Highlights



### **OrientBell Limited – a leading manufacturer of tiles**





## A Time tested pedigree

Setting the foundation	Marching ahead	Growth	Shaping up and consolidation	Well placed to scale up
1977-05	2006-10	2010-16	2017-19	2020
<ul> <li>1977 – Incorporated as a public limited company.</li> <li>1993 – Mr. M.K. Daga, veteran tile technologist takes over the management.</li> <li>2000 – 1st bonus for shareholders in the ratio of 1:1.</li> <li>2004 – Accredited with ISO 9001:2000 and OHSAS 18000:1999.</li> <li>2005 – 1st Franchisee Orient Bell Tile Boutiques (OBTB).</li> </ul>	<ul> <li>2007 –</li> <li>Achieves turnover of 200 crores.</li> <li>2nd Bonus for shareholders issued in the ratio of 5:4.</li> <li>2008 –</li> <li>1st Indian manufacturer to hire a European as Chief Product &amp; Solution Designer.</li> <li>2009 –</li> <li>Enters the luxury home decor segment.</li> <li>Records the highest profit growth in the industry.</li> <li>2010 –</li> <li>Acquires Bell Ceramics.</li> <li>Company owned OBTB launched in Delhi.</li> </ul>	<ul> <li>2011 –</li> <li>Awarded Power Brand Status.</li> <li>Company owned OBTB Launch in Kolkata.</li> <li>2012 –</li> <li>Merger completed with Bell Ceramics; renamed to Orient Bell Ltd.</li> <li>2013 –</li> <li>OBL files 4th patent (Pending Registration).</li> <li>2015 –</li> <li>Received ISI mark at Sikandrabad unit.</li> <li>2016 –</li> <li>Company owned OBTB launched in Chennai.</li> <li>1st JV set up in Morbi.</li> </ul>	<ul> <li>2017 –</li> <li>New brand identity.</li> <li>100th OBTB launched.</li> <li>EY engaged to develop performance enhancement blueprint.</li> <li>2018 –</li> <li>New CEO &amp; CXO team.</li> <li>New line at Sikandrabad (MF-4) to manufacture GVT.</li> <li>2019 –</li> <li>Revamped organization, new products, rationalized costs, improved customer connect, started digitization, branding, displays &amp; optimized working capital.</li> <li>KPMG engaged for plant Operations Review.</li> </ul>	<ul> <li>Appointed SRBC for GST Audit.</li> <li>Digitization helps navigate Covid.</li> <li>Stakeholder engagement.</li> <li>No loan moratorium.</li> <li>Manufacturing starts in June.</li> <li>Restarted dormant manufacturing line in Q3 (MF-2).</li> <li>69 new OBTBs in FY21.</li> <li>~500+ SKUs – 12 different sizes.</li> <li>Sales branches up by 20% and State Head/ZH by 50%.</li> <li>Net Debt free &amp; strong cash flow.</li> </ul>



## **Business Environment – Full Year FY21**

- Q1 impacted due to lockdown, economic activities resumed in a phased manner post Unlock.
- Demand :
  - Domestic demand better than anticipation smaller towns and projects picked up faster
  - CP's preferred branded products over Morbi for continuity of supplies and services.
  - Exports too added to the joy Morbi diverted supplies to cater to the demand from existing/new markets.
- No major capacity additions during FY21 but announcements aplenty
- After a low base during 1HFY21, costs continued to escalate m-o-m current gas costs almost at par vs. Mar-20 levels.
- Price increases / discount reductions implemented to offset the impact on margins largely absorbed
- Covid resurgence, limited lockdowns / curfews and labour migration impacting construction and thus demand for now.

## Operational highlights of FY21... 1 of 2

#### Navigated Q1 successfully

Business resumed with strict enforcement of safety protocols + strong focus on fixed cash costs (saved +30% over normalized baseline of Q4FY20) and cash flows (overall debt at end June-20 lower than Mar-20).

#### **Aggressive Business Expansion Strategy** Sales force increased by 10%. Teeth to tail ratio improves to 2.3 : 1. 3 virtual Townhalls, 2 R&R & 3 Digital Events. People Close to 12000 People Hours spent in L&D, e-learning platform (i Learn) launched. Zero major accidents. Identifying and filling up profitable portfolio gaps – 8 new product categories launched over the last 2 years to facilitate "One Unit Many Product" approach - 17% of FY21 total sales. Product ~500 + SKUs launched in FY21 found increasing acceptance with CPs, and improved product availability. Front-line sales force incentives, Display efforts, Marketing Efforts ensured wide distribution. New online series "Icons of Creativity" - 6 episodes and 2 million views (YTD). +1 Lakh customers visit OBL's website. **Brand Building** • 79 Videos launched in 2020 – 5.5 Crore Views, 1 Crore Likes & Shares. Awards for Best Brand from ET Now & Realty+.

# **Operational highlights of FY21...** 2 of 2

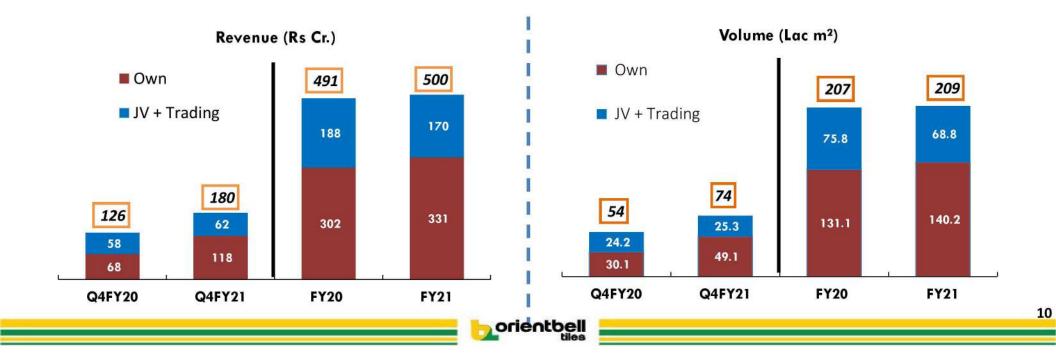
#### **Aggressive Business Expansion Strategy...**

Sales	<ul> <li>Building focus on Architect &amp; Influencer segments with 69 new OBTB's additions, highest in a single year (OBTB count as on 31-Mar-21 : 230) ; Displays in existing OBTB refreshed as well.</li> <li>Ashwamedha Project 2.0 – 414 CP's added - 10% of FY21 total sales .</li> <li>Growth: 24 branches grew over LY &amp; 15 Branches grown by +10%.</li> </ul>
Manufacturing	<ul> <li>Rebalancing &amp; debottlenecking of lines continues.</li> <li>Quality and Breakage Complaints reduced.</li> <li>Customer Delight initiatives on Quality &amp; service levels launched.</li> <li>Tight focus on costs.</li> </ul>
Process	<ul> <li>While retaining focus on Simplification / Automation ++ COST CONTROL ++ WORKING CAPITAL (reduced CCC by 40 days vs. LY).</li> <li>Adoption of Digital tools by employees and Channel partners speeding up.</li> <li>New versions of Channel partner App and Sales executive app launched.</li> <li>Transport Management System Implemented</li> </ul>



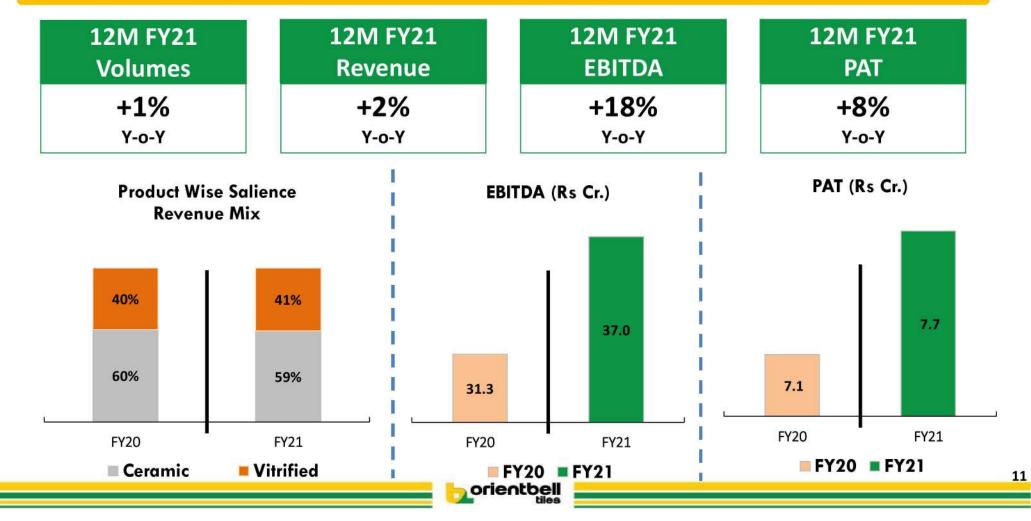
### Q4FY21 and 12MFY21 Consolidated financial highlights

Q4FY21	Q4FY21	Q4FY21	Q4FY21
Volumes	Revenue	EBITDA	PAT
+37%	+43%	+178%	+63%
<sub>Y-o-Y</sub>	<sub>Y-o-Y</sub>	<sub>Y-o-Y</sub>	<sub>Y-o-Y</sub>



## 12MFY21 consolidated financial highlights

We have BEATEN LY by 2% despite a washout Q1 ; EBITDA is higher by 18% over LY ; CASH "Positive" at Year END



## **Consolidated Abridged Income statement**

(De Crere)	Quarter Ended			12 Month Ended		
(Rs. Crore)	Q4 FY20	Q4 FY21	Y-o-Y	12M FY20	12M FY21	Y-o-Y
Revenue from Operations	126.8	181.5	43.2%	492.3	502.5	2.1%
Other Income	2.3	0.6	-74.5%	5.2	1.9	-64.5%
Operating Expenses	122.0	162.6	33.2%	466.2	467.3	0.2%
EBITDA	7.0	19.5	177.6%	31.3	37.0	18.2%
EBITDA Margin%	5.6%	10.8%	5.2%	6.4%	7.4%	1.0%
Depreciation and Amortisation	5.2	5.3	2.0%	20.6	20.6	-0.1%
EBIT	1.8	14.2	692.6%	10.7	16.4	53.4%
Interest and Financial Charges	1.5	1.1	-24.9%	8.1	5.7	-30.2%
Share of profit/(loss) of Associates	(0.3)	0.3	171.5%	0.3	0.7	123.9%
Profit Before Tax(PBT)	(0.1)	13.3	15956.2%	2.9	11.4	291.9%
PBT Margin %	-0.1%	7.3%	7.4%	0.6%	2.3%	1.7%
Tax Expenses	(5.1)	5.0	197%	(4.2)	3.8	189.5%
Profit After Tax(PAT)	5.1	8.3	63.4%	7.1	7.7	8.0%
PAT Margin %	4.0%	4.6%	0.6%	1.4%	1.5%	0.1%

 Topline Growth in Q4FY21 is 43% y-o-y on back of successful implementation of strategic initiatives - Aggressive Business Expansion Strategy pursued to gain Market Share.

EBITDA Margin maintained at 10.8% during Q4FY21 despite significant increase in gas costs sequentially.

Full Year Topline and Profitability still higher on a y-o-y basis despite a washout in Q1FY21

\*Q4FY20 & Q1FY21 impacted due to lockdown post COVID.



### **Consolidated Abridged Balance Sheet**

Rs. Crores

7.6

60.2

92.6

50.9

16.0

434.5

Linkilition	Year ended		
Liabilities	March 31, 2020	March 31, 2021	
Equity Share Capital	14.3	14.4	
Other Equity	225.3	234.9	
Net Worth	239.6	249.3	
Borrowings	51.2	31.8	
Trade Payables	77.3	99.2	
Other Liabilities	42.1	46.2	
Liability for Lease Assets	10.0	8.0	
Total Liabilities	420.2	434.5	
Assats	Year e	nded	
Assets	March 31, 2020	March 31, 2021	
Property Plant and Equipment	225.5	201.1	
Lease Assets	7.9	6.0	

Note :

Investments

Inventories

**Others Assets** 

**Total Assets** 

**Trade Receivables** 

**Cash & Cash Equivalents** 

2. Other Assets : Deposits with Government and others, Advance Tax (Net of Provisions), GST Receivable (Net of Payables) and advances.



7.0

80.6

86.9

3.0

9.3

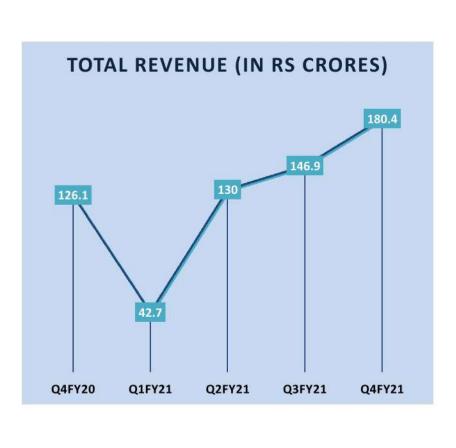
420.2

<sup>1.</sup> Other Liabilities : Deferred Tax Liabilities, Employee Cost Provisions, Unpaid Dividends, Statutory dues & provisions

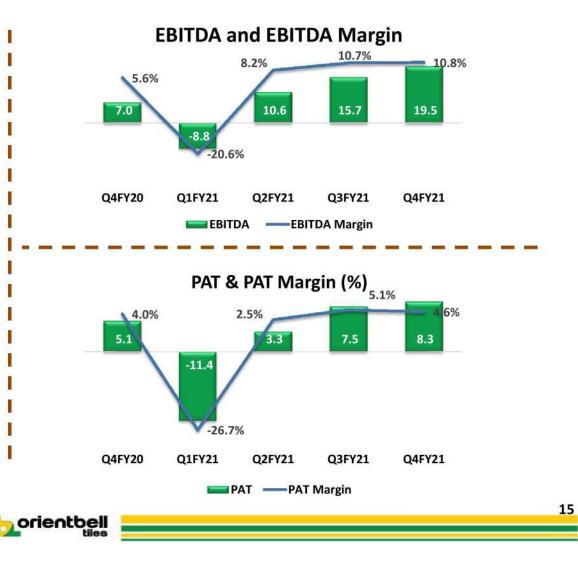
## Journey of shaping-up



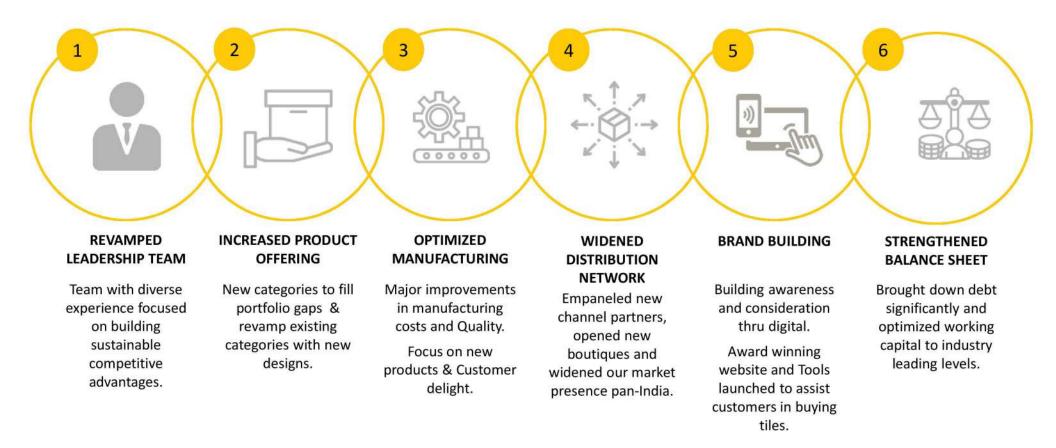
#### **Consolidated Financial comparison for last 4 quarters**



Consistent improvement in topline and bottom-line results Q-o-Q.
 \*Q4FY20 & Q1FY21 impacted due to COVID related lockdown.



## Key Strategies driving "Shaping Up"



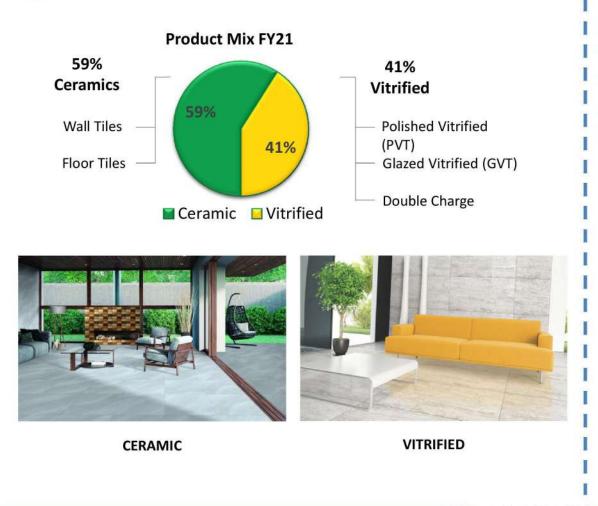


### Revamped leadership team with diverse experience

Reorganization of top-level management poised to lead the company into new phase of sustainable growth Leaders with a mix of strategic focus, deep customer understanding and ability to execute.

Joined in March 2018	Joined In April 2004	Anil Agarwal Chief Operations Officer 34+ years of experience in the ceramics industry Has been a part of the OBL team for 16+ years, previously worked with Somany Ceramics & Vrundavan Ceramics.
Joined in December 2018	Joined In July 2018	Alok Agarwal Chief Marketing Officer 23+ years of experience in leading marketing roles Previously worked with Unilever, GSK Consumer Healthcare, SaraLee and Ebay India.
Joined in June 2019	Joined in August 2018	Pinaki Nandy Chief Sales Officer 25+ years of experience in leading sales roles Previously worked with Vodafone and Cadbury and, as Business Head – Philippines and Bangladesh at AkzoNobel.
ng	Attrition Rewa	rmance Linked Employees Stock rd Recognition Options (ESOP)
	in March 2018 Joined in December 2018 Joined in June 2019 Red	in March 2018 2004 Joined in December 2018 Joined in July 2018 Joined in August 2019 2018

### Product Portfolio- A Structured Approach



- ✓ 8 New Product Ranges− 17%+ of sales.
- ✓ Market research to select designs.
- ✓ Solution based strategy Germfree tiles 5% of sales.
- ✓ Focus on High Value.

orientbell

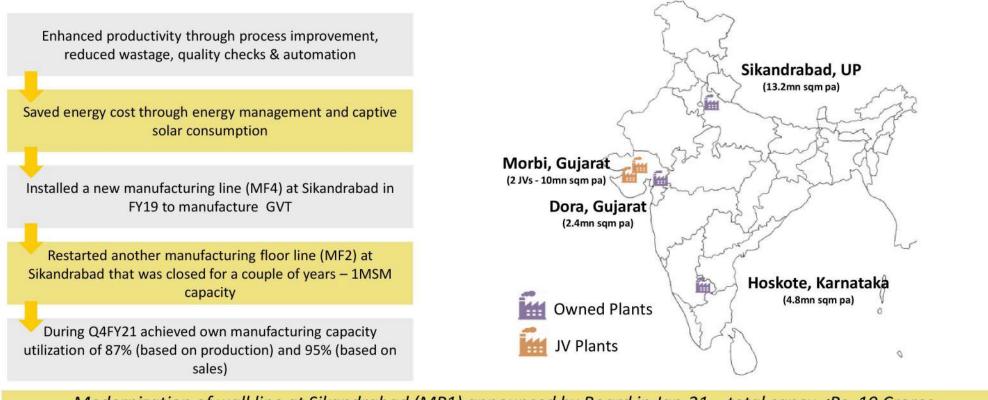
- Innovative Tiles (patent pending).
  - Germ-free tiles: specially formulated glaze with antimicrobial treatment.
  - Anti-viral Tiles: These tiles restrict the spread of viruses on the surface and kill more than 99% of the viruses in 2 hours.
  - Anti-Static Conductive Tiles: Specifically designed for data centres and other places with sensitive electronic equipment, these tiles conduct static electricity preventing potentially dangerous electric sparks.
  - Forever tiles: High abrasion, scratch and stain resistant.

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**Cool tiles:** Lowers building temperature.

## Revamping manufacturing to improve competitive advantage

3 own manufacturing plants + 2 JV plants with a capacity of 30 million sq meters p.a spread across India.



Modernization of wall line at Sikandrabad (MP1) announced by Board in Jan-21 – total capex <Rs. 10 Crores increasing from 2.1 MSM to 2.8 MSM from mid-FY22 – progressing as per scheduled target



## Enhancing Distribution Reach & Effectiveness

3,000+ SKUs 2,000+ Channel Partners 230

Orient Bell Tile Boutiques



#### Improved Distribution & Channel engagement

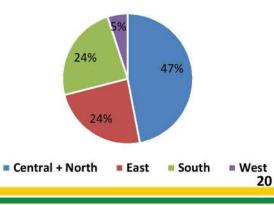
- CXO led meetings with channel partners to establish connect, resolve issues and identify growth opportunities.
- Project to add new Channel Partners (Ashwamedha 2.0) 10.0% of total sales in FY21.
- Empowered channel partners with digital tools to track Order status, SKU wise stock & Invoice details for ease of business.
- Working on connect with architects & Interior designers with a unique solution-based approach.

#### Focus on displays

- Launched 3 partnership models to strengthen chain of signature showrooms (OBTB).
- 69 Orientbell Tile Boutiques (OBTB) added in FY21 totaling to 230 OBTB's- more to come.
- Refreshed existing OBTB displays with New category & HVP focus.
- OBTB focused digital tools to enhance customer experience.
- Increased depth in the market, including tier 2 & 3 cities.
- Digital lead generation model to increase OBTB footfalls.



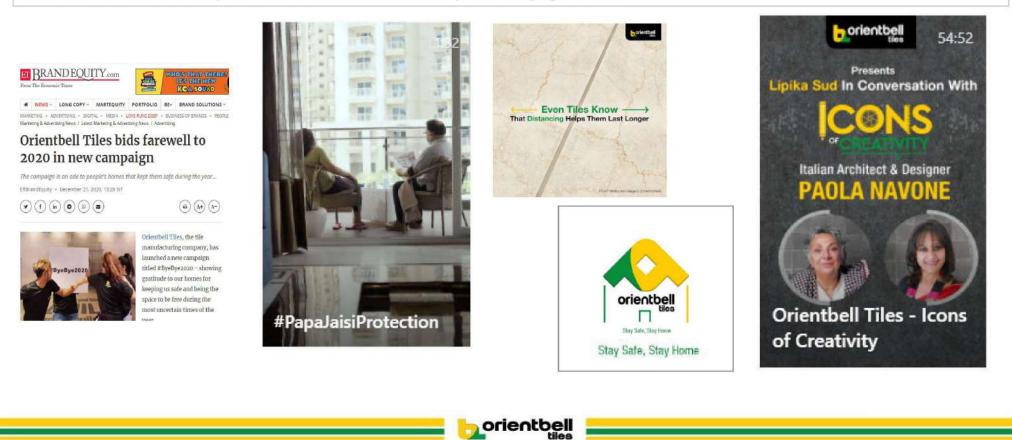
#### Sales Breakup- Region Wise FY21





## Build Brand Awareness and Preference

✓ Consumers today spend more time on their mobiles than on TV. Our brand-building approach is to meet consumers where they are with content that they can engage with.



## Build Brand Awareness and Preference





#### 2020: Recognition of our Approach 5c



and Edition RETAIL As an i Former onuni

ACVICID Internet Best Contra factored Betta Name ford Limits

Best omni-

channel Model

4x

2x

\*Ad sequencing & Frequency Booster

among semi-urban & rural markets."

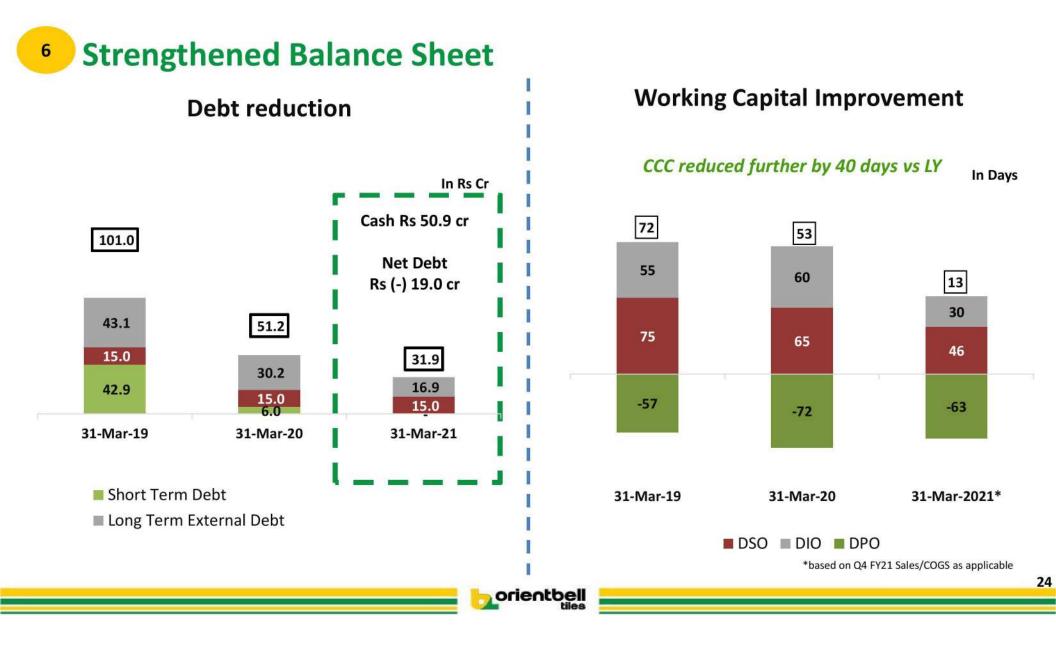
feature has helped us in driving both brand awareness and consideration - even

🕑 YouTube 🛛 FoxarMorori

20%

23

Depend in



## Next phase: scaling-up



## Scaling-up strategy for accretive value creation

Focus on 4 pillars to build customer preference for OBL						
People	Distribution & Display	Product & Service	Digitally enabled Brand			
<ul> <li>Retention of key talent.</li> <li>Performance linked incentives for KMPs.</li> <li>Learning and development.</li> <li>Strengthening sales force - new branches &amp; augmenting frontline team.</li> <li>Safety and health measures.</li> <li>Company wide Reward &amp; recognition program.</li> <li>Employee Engagement.</li> <li>Develop tools to enhance productivity.</li> </ul>	<ul> <li>Add Orient Bell tile boutiques in focus geographies.</li> <li>Enhance distribution reach- New Channel partners and Category penetration in existing Channel.</li> <li>Enhance penetration with leading Builders.</li> <li>Build preference for OBL in the Architect &amp; Interior Designer community with state of art tools.</li> <li>Target weak markets.</li> </ul>	<ul> <li>Capture customer feedback and changing trends to differentiate portfolio.</li> <li>Increase categories from own manufacturing to provide a one stop shop for Channel.</li> <li>Premiumization of portfolio, increase in vitrified %.</li> <li>Relentless Quality focus.</li> <li>Ensure ease of doing business with OBL by improving service levels and transparency.</li> </ul>	<ul> <li>Aggressive brand building investments with focus on Digital to track ROI of efforts.</li> <li>Engage customers with an award-winning website that enables Tile discovery &amp; selection.</li> <li>Integrate online Lead generation with offline sales channel to build secondary sales.</li> <li>Project tracking tools to ensure systematic follow ups.</li> <li>Strengthen adoption of tools for Tile visualization &amp; presentation.</li> </ul>			

We are focusing on building relationships with Retail & Institutional stakeholders aided with tools to remove friction in the buying process.



# **OBL-** Recipe for success



## **Drivers to support growth**

Improving domestic demand	<ul> <li>Positive impact of falling home loan rates and reduction in trust deficit.</li> <li>Covid-19 has increased demand for home improvements &amp; preference for bigger homes.</li> <li>Trend of governments providing relief to realty sector.</li> </ul>
Morbi manufacturers focused on exports	<ul> <li>Global customers are looking at countries besides China.</li> <li>GCC exports continue unabated despite ADD imposition in Jun'20 largely attributed to Morbi's growing competitiveness, particularly in the ceramic wall and lower format GVT segment.</li> <li>US imposition of ADD on China (~200%+); US has now become the second largest export destination for Morbi after GCC. Exports to UK and Europe also gaining strong traction.</li> </ul>
Organized players gaining share in domestic market	<ul> <li>Channel partners prefer large branded players due to assured and faster supplies.</li> <li>Reduced discounting.</li> <li>Better compliance on GST improving competitiveness of branded players.</li> <li>OBL dependence on Morbi is the lowest amongst branded players.</li> </ul>



## **Ensure sustainable and responsible growth**

#### **Protecting environment**

Reduced water consumption by rainwater harvesting.

Zero Waste and water discharge manufacturing facilities



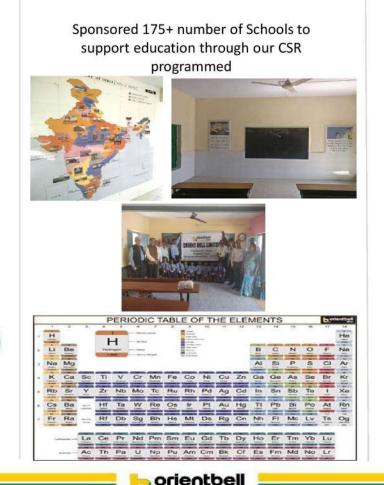
Solar PPA executed for Hoskote Location.

Planted 1500+ trees YTD FY21

Won the "Certificate of Merit" in National Energy Conservation Award' 2016 organized by Ministry of Power for saving Power and Fuel Consumption, Member of Indian Green Building Council, GRIHA

ISO 14001:2015 Certified, global Recognition for enviornment friendly industrial company





#### **Responsible governance**

Experienced Board of directors.

Empowered senior leadership team that have oversight and head dedicated departments



Organization wide Code of Conduct that reflects the company's principles

Continuous stakeholder engagement promoting transparency – Shareholder communications/ Employee townhalls, transparent Vendor ecosystems



Historical Financial performance



## **Historical consolidated profit & loss statement**

(Rs. Crores)	FY18	FY19	FY20
Revenue from operation	648.0	571.1	492.3
Other Income	2.4	1.9	5.3
Cost of Goods Sold	287.7	256.7	236.3
Employee Benefit Expense	76.1	75.7	73.6
Other Expenses	237.1	201.8	156.4
Total Operating Expenses	600.8	534.1	466.2
EBITDA	49.6	39.0	31.3
EBITDA margin	7.6%	6.8%	6.4%
Interest	7.3	8.7	8.1
Depreciation	15.0	16.5	20.6
Share of profit/(loss) of Associates	-0.2	0.4	0.3
Exceptional Item	20.3	-	-
РВТ	47.3	14.1	2.9
Tax Expenses (Credits)	7.3	4.8	-4.2
PAT	40.0	9.3	7.1
PAT Margin	6.2%	1.6%	1.4%



## **Consolidated balance sheet**

(Rs. Crores)	Sep'20	Mar'20
Share Capital	14.3	14.3
Reserves	218.1	225.3
Shareholders' Funds	232.4	239.6
Long Term Borrowings	28.1	33.4
Lease Liabilities	7.0	7.9
Other Long Term Financial liabilities	10.9	10.5
Deferred Tax Liabilities	18.5	22.0
Long Term Provisions	1.6	1.5
Total Non-Current Liabilities	66.1	75.2
Trade Payables	82.7	77.3
Lease Liabilities	2.0	2.2
Other Current Liabilities	16.1	19.4
Short Term Provisions	0.5	0.4
Short Term Borrowings	-	6.0
Total Current Liabilities	101.2	105.3
Total Liabilities	399.8	420.2

(Rs. Crores)	Sep'20	Mar'20
Fixed Assets incl. CWIP	218.1	225.5
Right-of-use assets	7.0	7.9
Non-Current Investments	7.0	7.0
Other Non Current Assets	4.5	4.0
Total Non-Current Assets	236.5	244.4
Inventories	59.4	80.6
Trade Receivables	67.8	86.9
Cash and Bank	32.5	3.0
Other Current Assets	3.6	5.3
Total Current Assets	163.2	175.8
Total Assets	399.8	420.2

### Thank You

#### **Orient Bell Limited**

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Mr. Ashish Kapur – AGM Treasury, Investor Relations & Corporate Finance

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